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7	No fi	lter	No grouping					
			nage Collection of Solid Waste (25%)					
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
\	-		% of Single Family Garbage Pickups Collected on Scheduled Day	99.86%	99.90%	-0.04%	0.04%	FY 09, Q3, Jan
	▼		Average 3200 Single Family Households Collected Per Crew/week	2,836	3,200	-364	11%	FY 09, Q3, Jan
\	₩		Average 48 Tons of Single Family Garbage Collected Per Crew/Week	44	48	-4	8%	FY 09, Q3, Jan
•	-		% of Bulk Rubbish Pick-ups Collected During Scheduled Collection Week	98.6%	98.0%	0.6%	0.6%	FY 09, Q3, Jan
	A		Average 82 Bulk Rubbish Pickups Collected per Crew/week	63	82	-19	23%	FY 09, Q3, Jan
	₩		Average 27 Tons of Yard Trimmings Collected per Crew/week	23	27	-4	15%	FY 09, Q3, Jan
\	-		% Recycling Pickups Collected On Scheduled Day	99.6%	99.9%	-0.3%	0.3%	FY 09, Q3, Jan
•	-		Average 12 Tons of Recycling Materials Collected per Crew/week	17	12	5	42%	FY 09, Q3, Jan
			nliness of Public Rights of Way and Vacant Lots (20%)					
88	ΔŢ		Name	Actual	Target	Variance	Variance %	Time Period
	₩		% Commercial Streets Swept Nightly (Mechanical)	81%	95%	-14%	15%	FY 09, Q3, Jan
•	₩		Average 3 Tons Collected per sweeper/week - Commercial	4	3	1	33%	FY 09, Q3, Jan
•	₩		% of Dead Animals Removed within 24 hours of notification	100%	100%	0%	0%	FY 09, Q3, Jan
	₩		Average 60 Dead Animal Removals per crew/week	14	60	-46	77%	FY 09, Q3, Jan
•	-		% of Scheduled Miles of ROW Cut and Cleaned Daily – Trash Troopers - Day	100%	90%	10%	11%	FY 09, Q3, Jan
•			Average 7.5 Miles of ROW Cut and Cleaned per Crew/week - Trash Troopers - Day	8.3	7.5	0.8	10.7%	FY 09, Q3, Jan
			enance of Public Rights of Way (10%)					
000	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
\	4		% Pothole Repairs Completed within 72 Hours	89%	90%	-1%	1%	FY 09, Q3, Jan
	₩		Complete 45 Pothole repairs per Crew/week	33	45	-12	27%	FY 09, Q3, Jan
	₩		% of Asphalt Point Repairs completed within 30 calendar days of work order creation	26%	90%	-64%	71%	FY 09, Q3, Jan

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8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
	4		Complete 10 Asphalt point repairs per Crew/week - topping and base	7.0	10.0	-3.0	30.0%	FY 09, Q3, Jan
	-		Complete % of Resurfacing/Milling projects within 5 days of scheduled completion date	0%	90%	-90%	100%	FY 09, Q3, Jan
	▼		Complete 16.500 linear feet of Resurfacing/Milling crew/week	8,193	16,500	-8,307	50%	FY 09, Q3, Jan
	A		% of Unpaved streets shaped and graveled within 5 days of scheduled completion date	100%	90%	10%	11%	FY 09, Q3, Jan
	₩		Shape and Gravel 13,750 Linear feet of Unpaved Streets per crew/week	3,718	13,750	-10,032	73%	FY 09, Q3, Jan
	-		% of Structural and Safety Bridge Inspections conducted within 10 days of scheduled completion date	100%	90%	10%	11%	FY 09, Q3, Jan
	₩		Conduct 5 Structural and Safety Bridge Inspections per inspector per week	1	5	-4	78%	FY 09, Q3, Jan
		_	nage Traffic Operations (10%) 7 🔒 0					
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
•	4		% Emergency Traffic Signal Repairs completed Within 12 hours of Receipt/Report	99%	90%	9%	10%	FY 09, Q3, Jan
>	•		Complete 30 Emergency Traffic Signal Repairs per week per crew	27	30	-3	10%	FY 09, Q3, Jan
	•		% of Non-Emergency Traffic Signal Scheduled repairs completed within 30 days	75%	90%	-15%	17%	FY 09, Q3, Jan
	•		Complete 15 Non-Emergency Traffic Signal Scheduled Repairs per week per crew	3	15	-12	77%	FY 09, Q3, Jan
•	-		% EmergencyTraffic Sign Repairs completed within 24 hours of Receipt/Report	100%	90%	10%	11%	FY 09, Q3, Jan
•	•		Complete 10 Emergency Traffic Sign Repairs per crew/week	11	10	1	8%	FY 09, Q3, Jan
•	-		% Routine Traffic Sign Repairs Completed within 10 days of Receipt/Report	100%	90%	10%	11%	FY 09, Q3, Jan
	₩		Complete 56 Non-emergency Traffic Sign Repairs per crew/week	49	56	-7	13%	FY 09, Q3, Jan
	-		% Traffic Signs Fabricated within Schedule	100%	90%	10%	11%	FY 09, Q3, Jan
•			Complete 225 Traffic Signs per Crew/week	450	225	225	100%	FY 09, Q3, Jan
•	-			000/	90%	9%	10%	FY 09,
•	▼		% Lane Lines, Center Lines and Other Markings completed on schedule	99%	30 70	2.0		Q3, Jan

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7	No fil	lter	No grouping					
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period
•	4		% Repairs Completed within 24 hours - (normal repairs) - Autos & Light Trucks	95%	90%	5%	6%	FY 09, Q3, Jan
•	₩.		Average 1.5 hours per repair - Auto & Light Trucks	1.4	1.5	-0.1	8.7%	FY 09, Q3, Jan
\	▼		% Repairs Completed within 48 hours - (normal repairs) - Heavy Trucks	84.00%	90.00%	-6.00%	6.67%	FY 09, Q3, Jan
•	A		Average 6 hours per repair - Heavy Trucks	4	6	-2	30%	FY 09, Q3, Jan
\rightarrow	•		% Repairs Completed within 72 hours - (normal repairs) - Off-Road Equipment	86.00%	90.00%	-4.00%	4.44%	FY 09, Q3, Jan
•	4		Average 8 hours per repair - Off Road Equipment	0	8	-8	98%	FY 09, Q3, Feb
•	▼		% Average Vehicle Availability	90.00%	90.00%	0.00%	0.00%	FY 09, Q3, Jan
\	-		% Average Parts Availability at time of Repair	89.00%	90.00%	-1.00%	1.11%	FY 09, Q3, Feb
	ntain		ty of the Work Environment (5%)					
8	ΔØ		Name	Actual	Target	Variance	Variance %	Time Period
\	4		% Injury investigations processed within 7 days	83%	90%	-7%	8%	FY 09, Q3, Jan
	4		2 Injury investigation(s) processed per officer/week	1	2	-1	40%	FY 09, Q3, Jan
•	-		% Accident investigations processed within 10 days	100%	90%	10%	11%	FY 09, Q3, Jan
	4		1 Accident investigation processed per officer/week	0	1	-1	80%	FY 09, Q3, Jan
	₩		% Incident investigations processed within 7 days	63%	90%	-27%	30%	FY 09, Q3, Jan
	₩		1 Incident investigation processed per officer/week	0.3	1.0	-0.7	70.0%	FY 09, Q3, Jan
	A		% of Safety classroom training completed within 10 days of notification	67%	90%	-23%	26%	FY 09, Q3, Jan
\rightarrow	A		% Safety (Ride-A-Longs completed as scheduled	87%	95%	-8%	8%	FY 09, Q3, Jan
			agement of the Capital Program (5%)					
8	∆₩		Name	Actual	Target	Variance	Variance %	Time Period
ß			% of 3rd Bond Projects within Schedule -FUTURE METRIC					FY 09, Q3, Feb
ß			% of 3rd Bond Projects within Budget -FUTURE METRIC					FY 09, Q3, Feb

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7 No filter			No grouping							
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period		
ß			% of Federal Projects within Schedule -FUTURE METRIC					FY 09, Q3, Feb		
ß			% of Federal Projects within Budget -FUTURE METRIC					FY 09, Q3, Feb		
ß			% of LARP Projects within Schedule -FUTURE METRIC					FY 09, Q3, Feb		
ß			% of LARP Projects within Budget -FUTURE METRIC					FY 09, Q3, Feb		
	Other metrics $0 \diamond 0 \diamond 0 \diamond 1$									
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period		
ß			Tons of CO2e Greenhouse Gas Emissions (Annual) -DPW - Sustainability	19,822				FY 08, Q2		